

SOLID SIGNAL'S WHITE PAPER

HOW TO SET UP YOUR WINEGARD ROADTRIP® FOR DIRECTV



AT&T
Preferred
Dealer

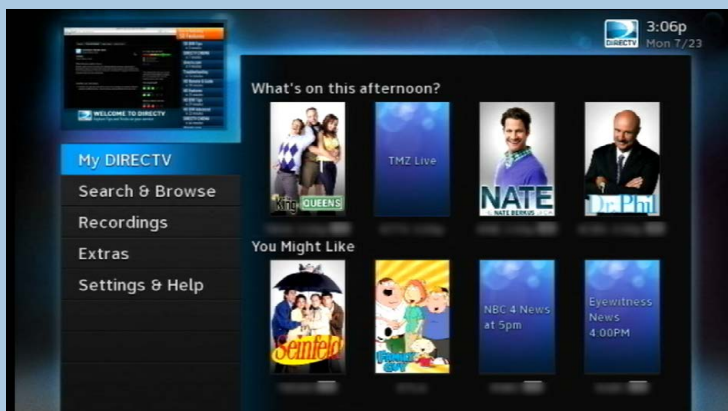
SOLID SIGNAL

HOW TO SET UP YOUR DIRECTV RECEIVER

Congratulations on your new Winegard RoadTrip® mobile satellite dish. This simple guide will help you set up the RoadTrip® for use with a DIRECTV receiver.

Please note that Winegard does not recommend DVRs with the RoadTrip®. Also, the RoadTrip® will not work with a Genie. With recent changes to the DIRECTV satellite fleet, some channels may be unavailable with the RoadTrip®.

For help or for other questions, call Solid Signal at 877.312.4547.



Start by pressing MENU on your remote control. You should see a screen that looks like this.



Arrow down to "Settings and Help," then press the SELECT button.



Make sure that "Settings" is highlighted then press SELECT again.

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Arrow down to “Repeat Satellite Setup” (May just be called “Satellite Setup”) and press SELECT again.



This screen tells you that you won't be able to watch live TV until you are done. Press DASH to continue (the button to the left of the zero.)



Set the dish type to 02: 3-LNB (18x20) or 18x20 Triple-sat LNB. Set the switch type to “Multiswitch.” **Before you continue**, power on the RoadTrip. It will take at least 3 minutes to find a signal. When the RoadTrip is completely silent, arrow over to “Continue” and press SELECT.



You may see errors on the screen. This is normal. If you have an option to “Continue” arrow over to it and press SELECT.

If the only option is “Get Waiver,” arrow over to it, press SELECT, and call us at 877.312.4547.

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After you have gotten a waiver (if necessary,) your receiver will switch over to this screen indicating that it is downloading guide data. This can take up to 5 minutes.



You will then see this screen asking you to set up the remote. If you don't want to do this, arrow down to "Setup Remote Later" and press SELECT.



When you see this screen, your receiver is set up. Press SELECT to begin watching DIRECTV.

GETTING SUPPORT FROM SOLID SIGNAL

Solid Signal is an AT&T Preferred Dealer and the largest activation specialist for mobile satellite dishes in the country. Our 100% US-based call center can help with any issue, including activating new service, getting waivers for signal issues, and diagnosing problems with your mobile satellite dish. We're never more than a call away! Call 877.312.4547 during East Coast business hours. After hours, please email info@solidsignal.com and a specialist will be in contact with you!

SolidSignal.com is your source for DIRECTV equipment, supplies, and support. We have over 10 years' experience in installing and supporting satellite equipment. Our technical staff is ready to answer all your questions!

SOLIDSIGNAL

visit **SOLIDSIGNAL.COM** for the best selection of equipment and supplies for the high-end installer or do-it-yourselfer!

THE SOLID SIGNAL BLOG is your information destination for news, reviews, and tips!



Looking for 24-hour support?
Try Solid Signal's Facebook Group!